

## REGULATIONS OF THE PROMOTIONAL CAMPAIGN "LOWEST PRICE GUARANTEE"

### I General provisions

1. These rules and regulations (the "Campaign Rules") set out the rules and procedure for conducting the promotional Campaign "Lowest Price Guarantee" (hereinafter referred to as the "Campaign").
2. The Organizer of the Campaign is Akati Sp. z o. o. with its seat in Opole, 39 ul. Władysława Reymonta, 45-072 Poznań, registered in the Register of Entrepreneurs kept by the District Court of Opole, Division VIII of the National Court Register under the KRS number 0000772788, o, having tax identification number NIP: 7543210372, REGON: 38261685 (hereinafter referred to as the "Organizer").
3. The Campaign is addressed to Users who purchase a tour/attraction on the [SeePlaces.com Platform](#) (hereinafter referred to as "Participants"). All featured offers on the [SeePlaces.com](#) Platform participate in the Campaign unless otherwise stated in the offer itself.
4. The Campaign consists of refunding the price difference to the Participant in cases where the Participant purchased a tour/attraction through the [SeePlaces.com](#) Platform and then found an identical offer offered at a lower price by the same Provider (hereinafter: Identical Offer), regardless of whether the Provider's offer is available from another trader in online or stationary booking.
5. An identical offer is a tour/attraction meeting the same conditions, in particular, taking place on the same dates, with the same length of stay, concerning the same number of people (adults and children), with the same price conditions (i.e., refundable or non-refundable), offered by the same Supplier and with the same extras (taxes, VAT, services).
6. The condition for participation in the Campaign is that the difference between the price of the tour/attraction purchased through the [SeePlaces.com](#) Platform and the Identical Offer must be greater than 5% of the gross price.
7. The amount of the refund of the price difference is equivalent to the price difference between the gross price of the tour/attraction purchased on the [SeePlaces.com](#) Platform and the gross price of an identical Offer available from another trader.
8. Only gross prices of tours/attractions and Identical Offers are compared in the Campaign.

### II Submissions

1. The participant may apply for a refund of the price difference by sending a request within 10 days from the date of realization of the purchased tour/attraction on the [SeePlaces.com](#) Platform, to [kontakt@seeplaces.com](mailto:kontakt@seeplaces.com).
2. The application should include documentation of compliance with the conditions for participation in the Campaign, in particular:
  - a) presenting an Identical Offer available at a lower price in an online booking or at a location with another trader,
  - b) in the case of the presentation of an Offer identical to the one available in the online booking - the Participant is obliged to include in the application a screenshot or a link to the Provider's Offer, allowing them to determine the conditions of the tour/attraction,

- c) in the case of the presentation of an Offer identical to the one available at the location - the Participant is obliged to include in the application a flyer with the offer or a ticket, allowing to determine the conditions of the tour/attraction,
  - d) the price of the tour/attraction
3. Applications sent in any other way than specified in Item 1 above will not be considered.
  4. In the case of purchasing more than one tour/attraction on the [SeePlaces.com](https://www.seeplaces.com) Platform, only one tour/attraction can be applied for.
  5. In the event of finding an Identical Offer at a lower price than the gross price of the tour/attraction purchased on the [SeePlaces.com](https://www.seeplaces.com) Platform from several other traders, the application can be made only against the Identical Offer offered by another trader.
  6. The price of tours/attractions and compared identical Offers available from another trader must be expressed in the currency PLN, EUR, USD, CZK, CHF, GBP, UAH, RUB or HUF.
  7. When comparing prices of tours/attractions and Offers identical available from another trader are not taken into account:
    - a) tours/attractions offered at group rates,
    - b) special promotional offers that give an additional discount upon booking confirmation (such as promotional codes, gift cards, loyalty programs, vouchers),
    - c) tours/attractions at prices displayed on websites/portals that do not have an online booking system, such as news sites or booking confirmation sites, only after contacting the supplier "on request."
  8. The data provided in the application should be complete, truthful and correspond to the actual state of affairs at the time of application. In order to verify the data indicated in the application, the Organizer, in the course of processing the application, may contact the Participant in order to supplement the data making the basis for refunding the price difference plausible. In case of justified doubts or inaccuracies in the data indicated in the application, the Organizer has the right to refuse to refund the price difference if the Participant fails to supplement them immediately.
  9. Positive verification of the application results in a refund of the price difference no later than 30 days from the date of the application, by returning it to the bank account from which the payment was made or any other account designated by the User.

### **III Complaints**

1. Any complaints regarding how the Campaign was carried out may be submitted by Participants to Akati Sp. z o.o., 39 ul. Reymonta., 45-072 Opole, or electronically to the email address: [info@seeplaces.com](mailto:info@seeplaces.com).
2. The submitted complaint should include at least: the designation of the Participant, i.e. name, surname and exact address of residence (it is also possible to provide an e-mail address and contact telephone number, which will facilitate contact with the Participant), as well as the exact reason for the complaint.
3. The complaint shall be considered within 14 days from the date of its delivery.

4. Notwithstanding the stipulated complaint procedure, the Participant is entitled to pursue claims through judicial or amicable proceedings.

#### **IV Personal data**

1. The Controller of the personal data collected through the [SeePlaces.com](https://seeplaces.com) Platform is Akati Sp. z o.o. (owner of the Seeplaces brand) based at 39 ul. Wladyslaw Reymonta, 45-072 Opole.
2. Detailed rules for the processing of personal data of Participants who are natural persons are set forth in the Privacy Policy, which can be consulted at: <https://seeplaces.com/pl/polityka-prywatnosci/>.

#### **V Final provisions**

1. In matters not regulated by the provisions of these Regulations of the Campaign, the provisions of generally applicable law and the provisions of the Regulations of the Seeplaces.com Platform shall apply.
2. Capitalized terms that are not separately defined in the Terms and Conditions of the Campaign have the meaning given to them in the Terms and Conditions of the [SeePlaces.com](https://seeplaces.com) Platform, available at <https://seeplaces.com/pl/warunki-uzytowania/>.
3. By taking part in the Campaign, the Participant declares that all provisions of these Rules of the Campaign are clear and understandable to them and that they accept them without reservation.
4. The Organizer reserves the right to make changes to the Terms and Conditions of the Campaign during the Campaign Period, provided that the change in the terms and conditions of the Terms and Conditions of the Campaign shall not affect the rights acquired by the Participants before the effective date of the changes in the Terms and Conditions of the Campaign and that the changes shall not worsen the terms and conditions of the Campaign set forth in these Terms and Conditions of the Campaign.
5. In matters of dispute, the Polish language version is binding.