Terms and Conditions of the "Big Deals Week" Promotion

General Provisions

1. These Terms and Conditions (hereinafter: the "Terms") define the rules of the promotion: Big Deals Week (hereinafter: the "Promotion").
2. The Promotion is organised by Akati spółka z ograniczoną odpowiedzialnością, with its registered office in Opole, ul. Reymonta 39, 45-072 Opole, entered into the Register of Entrepreneurs of the National Court Register (KRS) under number 0000772788, NIP 7543210372, REGON 328616854, hereinafter referred to as "Akati" or the "Organizer".
3. The Organizer's contact details are as follows: email address info@seeplaces.com, telephone number +48 224 486 999.
4. All activities related to the promotion are carried out by the Organizer.
5. The Promotion consists of the possibility to purchase selected tours presented on the SeePlaces Platform at a reduced price – in accordance with the information provided in the description of each tour (hereinafter the "Tour").
6. The Promotion is valid from 27 November 2026, 12:01 AM to 4 December 2026, 11:59 PM, and applies only to purchases of tours made during this period through the SeePlaces Platform.
7. The Promotion applies only to tours, their variants, and travel dates that are clearly marked on the SeePlaces Platform as eligible during the Promotion period.
8. The mere fact that a tour's travel date falls between 1 January 2027 and 31 October 2027, does not mean that a given tour, all its variants, or all available travel dates are eligible.
9. Information about the eligibility of a given offer for the Promotion, as well as the discount amount, promotional price, tour variant, and travel date, are each indicated in the specific offer available on the SeePlaces Platform before purchase.
10. The current list of offers included in the Promotion is available at https://seeplaces.com/promotions/big-deals-week. In the event of any discrepancy between the general description of the Promotion and the information regarding a specific offer, the scope of the Promotion applicable to a given purchase will be determined by the information presented to the Customer in that offer prior to purchase, subject to the provisions of these Terms and Conditions.
11. The Organizer declares that the Promotion is not a contest, lottery, raffle, mutual bet, promotional lottery, or any other form of game of chance as defined in the Polish Act of 19 November 2009 on gambling.
12. Participation in the Promotion is voluntary and free of charge.
13. The Promotion cannot be combined with other Akati promotions.
14. The Promotion is intended for Users of the SeePlaces.com Platform, as defined in the Terms of Use of the SeePlaces.com Platform.
15. The Terms of Use of the SeePlaces.com Platform are available at: https://seeplaces.com/static/pdf/en/Terms_Of_Use_Of_Seeplaces_Platform_25_v2.pdf

Rules of Participation

1. To take part in the promotion, a person must:
    a. Be a user as defined by the SeePlaces.com Platform's Terms of Use.

b. Have purchased and paid for a tour through the SeePlaces.com Platform in accordance with its Terms of Use. By meeting these conditions, a person gains the legal status of a promotion participant ("Participant").

Complaints

1. Participants can submit any complaints about how the promotion was conducted via email to: info@seeplaces.com.
2. A complaint must include the Participant's name, surname, and full address, as well as a clear reason for the complaint. It should also specify the preferred method for the response, either in written or electronic form.
3. Complaints will be reviewed by a committee composed of representatives of the Organizer.
4. The complaints will be processed within 14 days of their delivery. Participants will be notified of the decision immediately after the complaint has been processed, using the contact method they specified in the complaint.
5. The decision issued in response to a complaint concludes the complaint handling procedure conducted by the Organiser.
6. Regardless of this complaint procedure, a Participant has the right to pursue claims through court or amicable settlement.

Personal Data

1. The Organizer is the administrator of the Participant's personal data.
2. This data is processed for the purpose of carrying out and providing legal and accounting services for the promotion.
3. The Organizer ensures the protection of personal data based on the Privacy Policy published at: https://seeplaces.com/static/pdf/en/privacy_policy_25.pdf

Final Provisions

1. All participants are subject to these Promotion Terms.
2. The Organizer reserves the right to amend the Promotion Terms and Conditions for any of the following important reasons:
    a. Changes in legal regulations governing the promotion that affect the rights and obligations of the Organizer and Participants.
    b. Changes in legal regulations concerning the sale of products or provision of electronic services by the Organizer, or a change in the interpretation of these laws due to court rulings, decisions, or recommendations from relevant authorities or offices.
    c. Changes to the way the promotion is conducted due to technical or technological reasons (specifically, updates to technical requirements mentioned in the Terms).
    d. The occurrence of a force majeure event, defined as an external event beyond the control of the Organizer or Participants that could not have been foreseen when the promotion was organized. Examples include natural disasters, epidemics, strikes, war, or extraordinary atmospheric conditions that affect the ability to carry out the promotion.
    e. The need to clarify ambiguities in the interpretation of the Terms.
    f. Preventing abuse or other violations of the Terms.

g. The need to correct obvious mistakes and typographical errors.

3. The Organizer will notify Participants of any changes no later than 3 days before the proposed effective date. The notification will be sent to the Participant's email address and will include a link to the updated Terms. This does not apply to the case referred to in paragraph 2(g) above.
4. The amended Terms will become effective on the date specified in the notification unless the Participant sends a statement to info@seeplaces.com within 3 days of receiving the information, indicating their disagreement with the amended Terms applying to them. Such a statement is equivalent to withdrawing from participation in the Promotion, subject to paragraph 5.
5. For the avoidance of doubt, any amendments to the Terms and Conditions shall not affect the Participant's acquired rights. Any amendments to the Promotion Terms and Conditions shall not affect the rights and obligations of Participants arising from the purchase of Tours made before the date on which such amendments take effect. Such purchases shall remain subject to the Terms and Conditions in force at the time of purchase.
6. In matters not regulated by these Terms and Conditions (which shall take precedence) the generally applicable provisions of Polish law will apply. This includes, but is not limited to, the Polish Civil Code of April 23, 1964, and, for consumer clients, the Consumer Rights Act, as well as the provisions of the SeePlaces.com Platform's Terms of Use and Privacy Policy.