

Terms and Conditions of the “Book early – your winter escape” Promotion

General Provisions

1. These Terms and Conditions (hereinafter: the “Terms”) define the rules of the promotion: Book early – your winter escape (hereinafter: the “Promotion”).
2. The Promotion is organised by Akati spółka z ograniczoną odpowiedzialnością, with its registered office in Opole, ul. Reymonta 39, 45-072 Opole, entered into the Register of Entrepreneurs of the National Court Register (KRS) under number 0000772788, NIP 7543210372, REGON 328616854, hereinafter referred to as “Akati” or the “Organizer”.
3. The Organizer’s contact details are as follows: email address info@seeplaces.com, telephone number +48 224 486 999.
4. All activities related to the promotion are carried out by the Organizer.
5. The Promotion consists of the possibility to purchase selected tours presented on the SeePlaces Platform at a reduced price – in accordance with the information provided in the description of each tour (hereinafter the “Tour”).
6. The Tours included in the Promotion are available at: <https://seeplaces.com/promotions/your-winter-escape/>
7. The Promotion takes place from 19 march 2026 (00:01) to 6 April 2026 (23:59) and applies to selected Tours taking place between 1 November 2026 and 31 March 2027.
8. The Organizer declares that the Promotion is not a contest, lottery, raffle, mutual bet, promotional lottery, or any other form of game of chance as defined in the Polish Act of 19 November 2009 on gambling.
9. Participation in the Promotion is voluntary and free of charge.
10. The Promotion cannot be combined with other Akati promotions.
11. The Promotion is intended for Users of the SeePlaces.com Platform, as defined in the Terms of Use of the SeePlaces.com Platform.
12. The Terms of Use of the SeePlaces.com Platform are available at: https://seeplaces.com/static/pdf/en/Terms_Of_Use_Of_Seeplaces_Platform_25.pdf .

Rules of Participation

1. To take part in the promotion, a person must:
 - a) Be a user as defined by the SeePlaces.com Platform's Terms of Use.
 - b) Have purchased and paid for a trip through the SeePlaces.com Platform in accordance with its Terms of Use. By meeting these conditions, a person gains the legal status of a promotion participant (“Participant”).

Complaints

1. Participants can submit any complaints about how the promotion was conducted via email to: info@seeplaces.com.
2. A complaint must include the Participant's name, surname, and full address, as well as a clear reason for the complaint. It should also specify the preferred method for the response, either in written or electronic form.
3. Complaints will be reviewed by a committee composed of representatives of the Organizer.
4. The complaints will be processed within 14 days of their delivery. Participants will be notified of the decision immediately after the complaint has been processed, using the contact method they specified in the complaint.

5. The decision regarding the complaint is final and binding.
6. Regardless of this complaint procedure, a Participant has the right to pursue claims through court or amicable settlement.

Personal Data

1. The Organizer is the administrator of the Participant's personal data.
2. This data is processed for the purpose of carrying out and providing legal and accounting services for the promotion.
3. The Organizer ensures the protection of personal data based on the Privacy Policy published at: https://seeplaces.com/static/pdf/en/privacy_policy_25.pdf

Final Provisions

1. All participants are subject to these Promotion Terms.
2. The Organizer reserves the right to change the Promotion Terms if a significant reason arises. This includes:
 - a) Changes in legal regulations governing the promotion that affect the rights and obligations of the Organizer and Participants.
 - b) Changes in legal regulations concerning the sale of products or provision of electronic services by the Organizer, or a change in the interpretation of these laws due to court rulings, decisions, or recommendations from relevant authorities or offices.
 - c) Changes to the way the promotion is conducted due to technical or technological reasons (specifically, updates to technical requirements mentioned in the Terms).
 - d) The occurrence of a force majeure event, defined as an external event beyond the control of the Organizer or Participants that could not have been foreseen when the promotion was organized. Examples include natural disasters, epidemics, strikes, war, or extraordinary atmospheric conditions that affect the ability to carry out the promotion.
 - e) The need to clarify ambiguities in the interpretation of the Terms.
 - f) Preventing abuse or other violations of the Terms.
 - g) The need to correct obvious mistakes and typographical errors.
3. The Organizer will notify Participants of any changes no later than 3 days before the proposed effective date. The notification will be sent to the Participant's email address and will include a link to the updated Terms.
4. The amended Terms will become effective on the date specified in the notification unless the Participant sends a statement to info@seeplaces.com within 3 days of receiving the information, indicating their disagreement with the new Terms. Such a statement is equivalent to withdrawing from participation in the promotion. The changes to the Terms will not infringe upon the Participant's acquired rights.
5. For any matters not covered by these Terms, the generally applicable provisions of Polish law will apply. This includes, but is not limited to, the Polish Civil Code of April 23, 1964, and, for consumer clients, the Consumer Rights Act, as well as the provisions of the SeePlaces.com Platform's [Terms of Use](#) and [Privacy Policy](#).